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PROUDLY
MADE IN USA

SAVE THIS MANUAL FOR FUTURE REFERENCE



WARNINGS

READ ALL INSTRUCTIONS BEFORE INSTALLING/OPERATING HEATER. Unit must be installed and serviced by a licensed electrician. Unit may be a source of possible shock. NEVER attempt to service the heater without disconnecting its power source. Source of possible ignition.

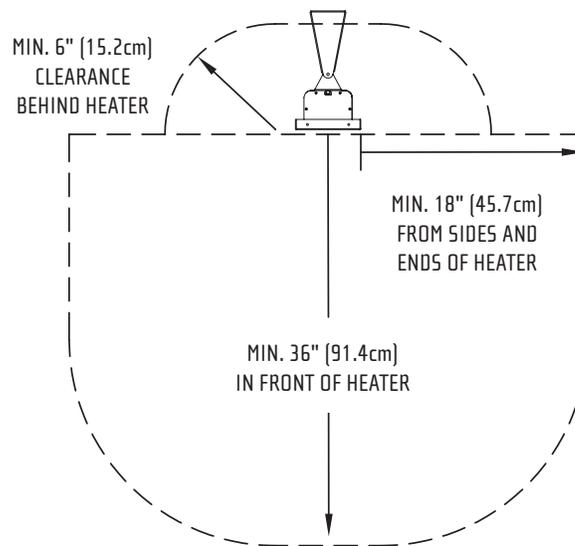


WARNING: If not installed, operated and maintained in accordance with the manufacturer's instructions, this product can expose you to chemicals including nickel, which are known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

CAUTION

High Temperature, risk of fire, keep electrical cords, drapery, furnishings and other combustibles at least 3' (0.9m) from the front of heater and away from sides and rear.

MOUNTING HEIGHT/CLEARANCES



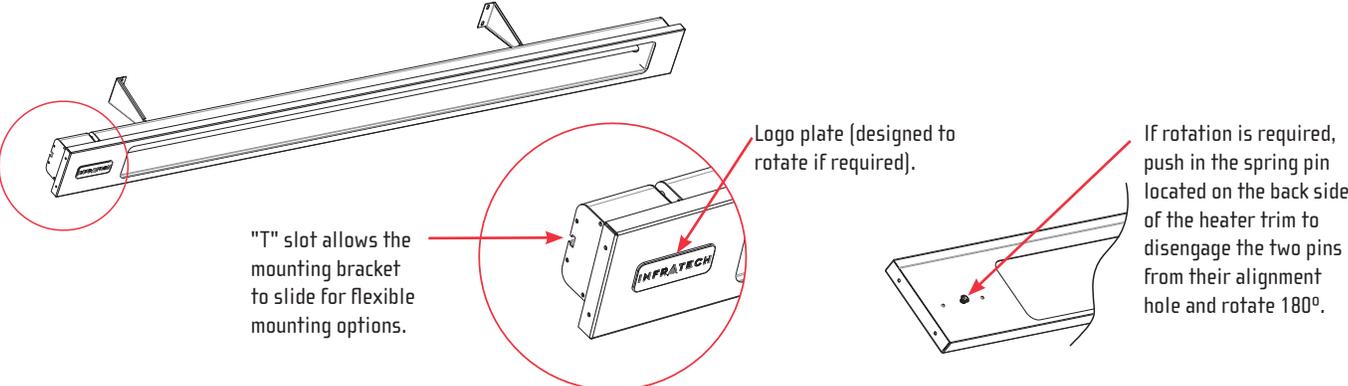
- For Wall-Mounting, do not install heater closer than 18" (45.7cm) from adjacent walls and 12" (30.5cm) from ceiling and do not install less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as UL/CUL Listed from floor, while heater is set at a downward angle of 30 to 60 degrees.
- For Ceiling-Mounting, do not install heater closer than 18" (45.7cm) from adjacent walls and 6" (15.2cm) from ceiling and do not install less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as UL/CUL Listed from floor, while heater is at a maximum 30 degrees.
- Do NOT operate within 25' (7.6m) of flammable/explosive material.
- Never block heater.
- Heaters greater than 240 Volts are for "Commercial Use Only. Risk of fire. Do not use as a residential or household heater."
- A means for disconnection of the appliance must be incorporated in accordance with the local wiring codes.
- Do not use if the heating element is damaged or cracked.
- Not for use as a replacement for forced air/ductless heating.
- Do not leave powered heaters unattended.

"IMPORTANT INSTRUCTIONS"
"SAVE THESE INSTRUCTIONS"

INSTALLATION INSTRUCTIONS

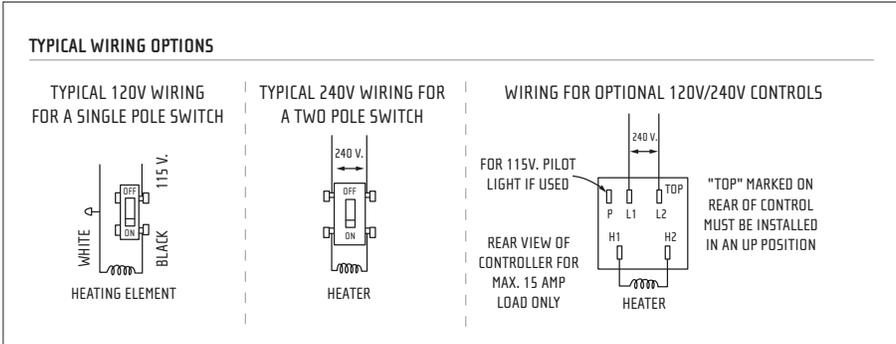
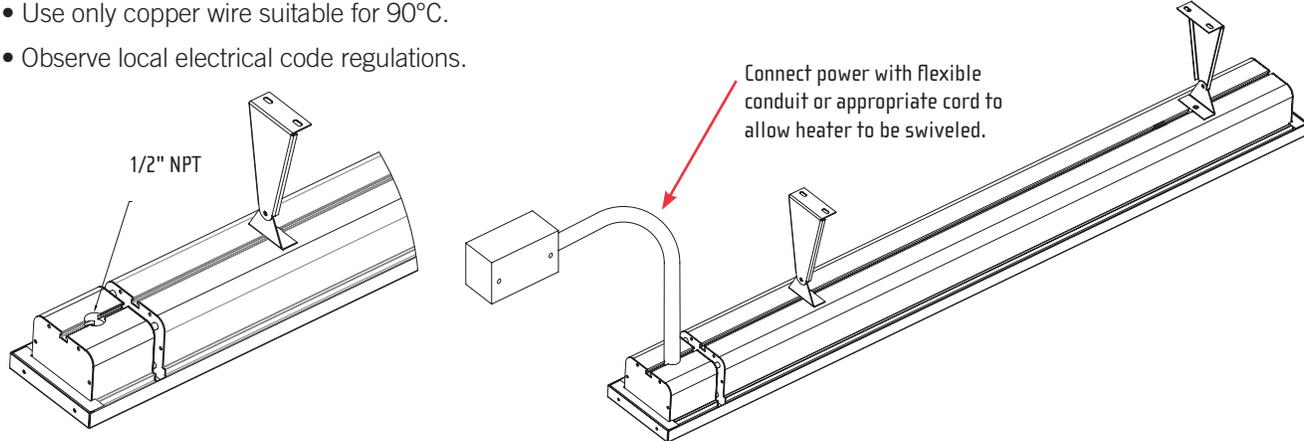
This heater must be permanently installed and hard wired by a licensed electrician in accordance with local electrical codes. Assembly procedure must be performed with no electrical power to unit.

- Step 1:** Check UL/CUL/CE label on heater for proper voltage.
- Step 2:** Follow supplied wiring instructions (see wiring instructions below).
- Step 3:** Heater must be mounted with reflector angled down.
- Step 4:** All electrical connections must be in compliance with the National Electric Code (NEC) and local codes for outdoor wiring.
- Step 5:** Use only wiring components UL/CUL/CE listed for outdoor use with IPX4 minimum rating.



The heater is drilled and threaded for standard 1/2" conduit fittings. The installing electrician will need to provide the appropriate rigid metallic, flexible or liquid tight conduit for the installation location.

- Use only copper wire suitable for 90°C.
- Observe local electrical code regulations.



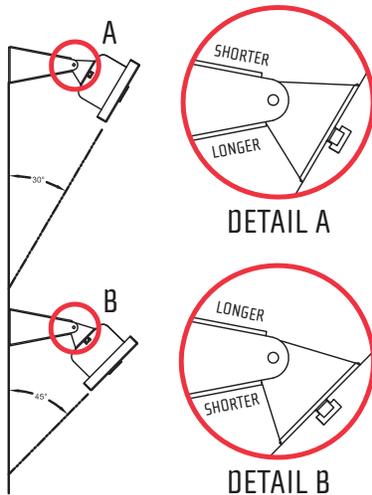
BRACKET SPACING

Adjustable wall/ceiling brackets are furnished with all SL-Series Heaters. Brackets have positive stops at 30° and 45°. Brackets are positioned along the "T" slot on back of unit. You must maintain a minimum distance between the mounting brackets to ensure a stable installation.

MODEL	MINIMUM SPACING BETWEEN BRACKETS
SL 16XX	12" (30.5cm)
SL 24XX	20" (50.8cm)
SL 30XX	30" (76.2cm)
SL 40XX	30" (76.2cm)

SL-Series Brackets are designed for two positive stop positions. The Heater can be hung in a horizontal position using chains or custom brackets. The Heater must be level, but can be rotated around its horizontal axis.

PRIOR TO INSTALLING HEATERS, PLEASE READ BELOW FOR OPTIONAL MOUNTING ANGLES.



SHALLOW ANGLE

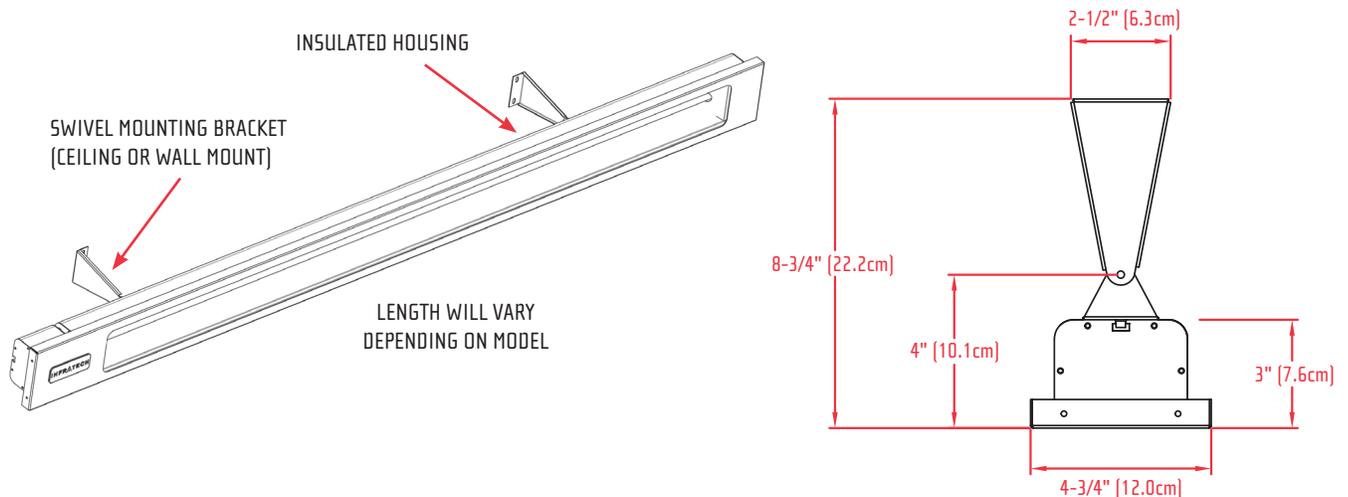
For a Shallow Angle Installation (30° off the wall) mount both brackets with the "longer length stop" positioned on the bottom.

STEEPER ANGLE

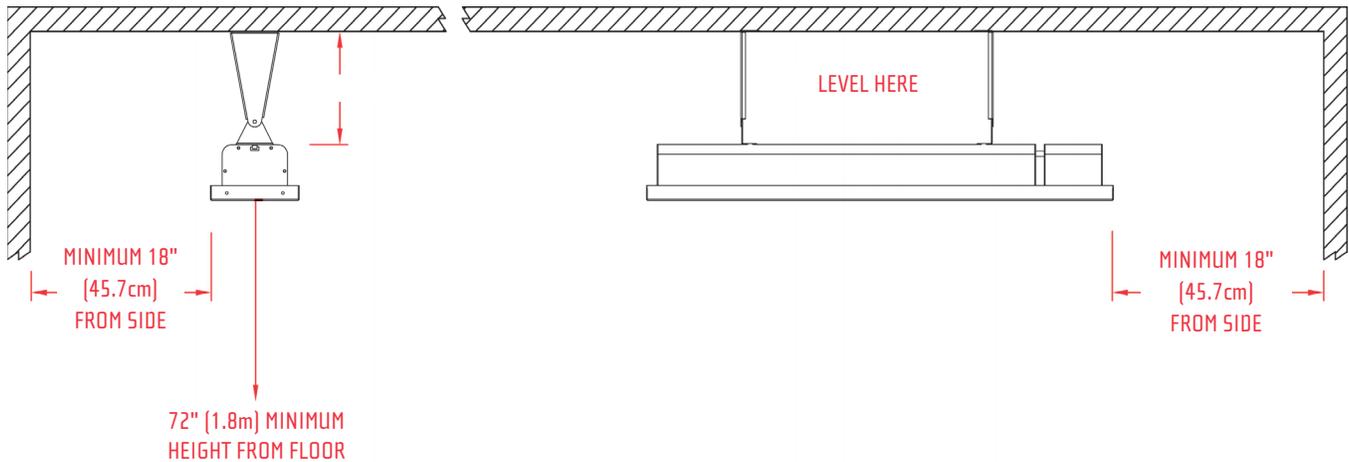
For a Steeper Angle Installation (45° off the wall) mount both brackets with the "shorter length stop" positioned on the bottom.

MOUNTING INSTRUCTIONS

These models may be chain or bracket mounted to any ceiling or horizontal surface. Installation must be such that 18" (45.7cm) minimum clearance is maintained around the heater on all four sides and 36" (0.9m) directly in front. A minimum of 6" (15.2cm) of clearance provided by mounting brackets is required behind the plane of the face.



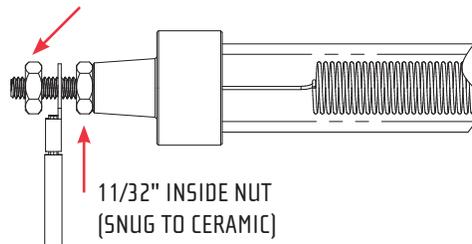
Heater must be installed with the quartz tube horizontally level. For maximum tube life, use a level to find the optimum position for the heater's body. Always maintain the minimum clearances from the heater body to any combustible materials.



REPLACEMENT ELEMENT INSTALLATION (VISIT INFRATECH-USA.COM FOR VIDEO INSTRUCTIONS)

Disconnect power at the breaker. Remove two screws from one end of trim and slide trim off opposite end. Remove grill by grasping it in the middle, flex grill up and lift it off. Unscrew and remove both end reflectors. Unhook element clips at each end of the heater and remove nuts from end of element to remove the existing quartz tube. Carefully install the new element. Remove one nut from end of the new element. Install wire by sliding high temperature ring terminal onto element screw and replace nut. Use a thin 11/32" wrench to hold inside nut. Nuts must make a tight connection. Close element clips over tube and reinstall end reflectors, and snap protective grill back in, then reinstall trim.

NOTE: Hold ceramic element firmly while tightening nut to prevent damage to element. Nut should be tightened snug. A loose connection can cause the element to short or fail prematurely.



REPLACEMENT ELEMENTS

PART NUMBER	MODEL	LENGTH	WATTS	VOLTS	FITS
10-7025	E-1612-SL	22-3/8" (0.6m)	1600	120	SL-1612
10-7030	E-1624-SL	22-3/8" (0.6m)	1600	240	SL-1624
10-7035	E-2424-SL	35-3/8" (0.9m)	2400	240	SL-2424
10-7040	E-2428-SL	35-3/8" (0.9m)	2400	208	SL-2428
10-7055	E-3024-SL	56-3/8" (1.4m)	3000	240	SL-3024
10-7060	E-3028-SL	56-3/8" (1.4m)	3000	208	SL-3028
10-7075	E-4024-SL	56-3/8" (1.4m)	4000	240	SL-4024
10-7080	E-4028-SL	56-3/8" (1.4m)	4000	208	SL-4028

Consult label on back of heater for proper watts, voltage, and replacement element part number.

Need help? To order replacement elements for your Infratech heating system, please contact us via phone or visit our website.

REPLACEMENT PARTS

PART NUMBER	PART DESCRIPTION	QUANTITY
13-7008	End Reflector (Set of 2)	1
13-7004, 13-7002, 13-7000	Body Reflector - Fits (SL16), (SL24), (SL30/40)	1
13-7034, 13-7032, 13-7030	Lead Wire Set - Fits (SL16), (SL24), (SL30/40)	1
13-7020, 13-7022, 13-7023	Mounting Brackets (Set of 2) (Stainless Steel, Black)	1
13-7014, 13-7012, 13-7010	Grill Guard (SL16), (SL24), (SL30/40)	1
13-7028, 13-7026, 13-7024	Stainless Steel Trim (SL16), (SL24), (SL30/40)	1
13-7028BL, 13-7026BL, 13-7024BL	Black Trim (SL16), (SL24), (SL30/40)	1

HEATER COVERAGE AREAS

MODEL	WATTS	MOUNTING HEIGHT	AVERAGE	COLD	PROTECTED
SL 1624	1,600	6' - 7' (1.8m - 2.4m)	6' x 6' (1.8m x 1.8m)	4' x 4' (1.2m x 1.2m)	8' x 8' (2.4m x 2.4m)
SL 2424	2,400	7' - 8' (2.1m - 2.7m)	7' x 7' (2.1m x 2.1m)	5' x 5' (1.5m x 1.5m)	9' x 9' (2.7m x 2.7m)
SL 3024	3,000	7' - 9' (2.1m - 2.7m)	8' x 8' (2.4m x 2.4m)	6' x 6' (1.8m x 1.8m)	10' x 10' (3.0m x 3.0m)
SL 4024	4,000	8' - 10' (2.4m - 3.4m)	10' x 10' (3.0m x 3.0m)	8' x 8' (2.4m x 2.4m)	12' x 12' (3.7m x 3.7m)

NOTE: Mounting height should not be less than 6' (1.8m) if the heater is labeled as UL Listed and 8' (2.4m) if the heater is labeled as CUL Listed. Indoor or well-protected environments will generally exceed average. Heaters can provide less than average coverage in extremely cold/windy conditions.

GENERAL NOTES

Infratech Quartz Tube Electric Heaters are provided with wall/ceiling mount swivel brackets. Discard these brackets if using chains, special brackets, or a flush mount frame.

Prewiring is not recommended until an Infratech Control is chosen. Refer to the sales literature and price list for complete information on models, descriptions, amperage requirements, and voltage needs.

For ideal comfort heat, the best solution is to heat from two

sides rather than just one side. However, there are times when this is not practical. While heaters typically exceed average coverage in well-protected areas (see above charts), extreme cold or wind can limit their reach.

Infratech offers a variety of control options to customize your heating experience. All Infratech controls are sold separately and provided with all necessary installation instructions, wiring diagrams, and cut sheets.

MAINTENANCE INSTRUCTIONS

NOTE: It is recommended that a licensed electrician inspects your wiring connections yearly.

Always turn off the power and wait for the heater to cool completely before performing any maintenance. To remove surface contamination from the heater housing end covers, wipe down using a clean, scratch-free rag using isopropyl alcohol, a mild, non-harsh detergent, or warm water.

A stainless steel cleaner or polish can remove any oxidation, surface rust, or discoloration on the bare metal surface.

After cleaning, thoroughly dry the surface with a soft cloth. Leaving water spots can accelerate corrosion. Before reconnecting the power, remove all water, solvents, or cleaners and dry the heater.

Regularly check the heaters and or frames for signs of surface rust or tea staining. These are early signs of corrosion and can be addressed before significant damage occurs.

TROUBLESHOOTING

PROBLEM

WHAT TO DO

Heater does not glow

- Check supply voltage to confirm it matches voltage of heating element.

Low heat output

- A 240V element connected to 110V or 208V will warm, but not glow orange, or generate sufficient heat for typical applications (matching your Voltage is extremely important).
- If element is visibly orange, but there is insufficient heat, refer to the areas covered, with respect to conditions and mounting heights.
- Replace or clean dirty or non reflective reflectors.

Heater does not work

- Disconnect power and check element with an ohm meter for continuity. If there is any continuity across the bulb, the problem is in the wiring/controls.
- Check that there is proper voltage to the heater.
- Check that the control/switch is working.
- Check main power circuit breaker.

LOCATION SUGGESTIONS

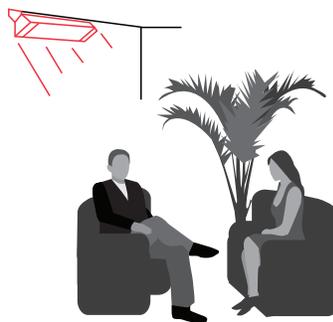
Unless heaters are installed over 12' (3.7m) high, it is generally recommended that all radiant heaters be mounted on an angle to assure that radiant warmth is distributed from the sides rather than straight down on the heads and shoulders of the people being warmed.

RECOMMENDED POSITIONING



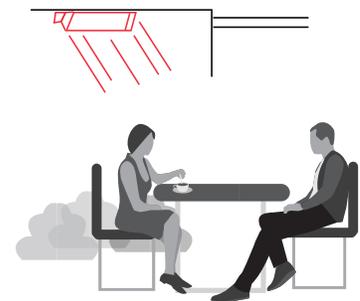
Angle fixture 30° to 60° from horizontal face down. Best angle is approximately 45°.

INSTALLATION DIRECTION



Install fixture to heat the area from the “cold side” if possible. This helps compensate for increased body heat losses due to exposure. Warm floors reradiate heat. Warmer air rises from floor. Some heat reflects from floor. Mounting a heater directly over a table or other obstruction will block the energy, primarily heating the object. It is best to move heater to the side, allowing complete body and floor coverage.

OUTDOORS



When outdoors, hang heater under protective roof or weather cover whenever possible. Even though heater is all-weather construction, it will last longer and look better if it is protected from rain and snow.

LIMITED PRODUCT WARRANTY

Model #: _____ Serial #: _____

Date of Purchase: _____ Purchased From: _____

Thank you very much for purchasing a INFRATECH Quartz Tube Electric Heater.

We have designed this heater to provide you and your family with many years of great outdoor experiences. Please fill in the Model and Serial number as well as date of purchase in the areas indicated above. Please save this information for future reference. To get the full and safe enjoyment of your electric heater please read your Owner’s Manual carefully and review the proper operating and safety instructions with any family members that may be using the heater.

Manufacturer Warranty:

This limited warranty solely covers manufacturer replacement parts.

NOTE: Use of competitor controls or accessories with Infratech heaters may void the Infratech Warranty.

Extent of Warranty:

This warranty extends to the selling dealers to the original purchaser at the original site of installation: This warranty becomes valid at the time of purchase and ends either by specified time frame listed above, owner transfer or relocation. In order to activate the warranty we require that you send in the attached warranty registration form. This registration is for our internal use only and will only be used in the event we need to send you important safety related product information. The information will not be sold or used for any marketing related purposes.

Warranty Limitations and Exclusions:

This warranty does not apply to damages resulting from negligence, alteration, misuse, abuse, accident, natural disaster, improper installation or improper operation, unauthorized adjustments or calibrations, dings, dents, scratches, nor damages due to harsh chemicals (i.e. cleaning products improperly applied). Warrantor is not responsible for consequential or incidental damages. Under no circumstances shall INFRATECH or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Manufacturer's Warranty excludes ALL associated labor costs, including any labor or service charges to remove, repair, or reinstall the product. This warranty solely covers manufacture replacement parts.

Important: Please retain original proof of purchase to establish warranty period.

Any implied warranties of merchantability and fitness applicable to the equipment are limited in duration to the period of coverage of this express written warranty. This warranty grants specific legal rights to the purchaser. Other rights, which may vary from state to state, may also apply. Title to the merchandise passes to the consignee upon acceptance by the carrier. After acceptance by the carrier, the merchandise travels at the risk of the purchaser. In the event of freight damage, do not refuse shipment. Advise both the freight agent and the shipper of the damage. Note the details of that damage on the freight bill before any freight charges are paid and file a claim for damages with the freight agent.

Online Warranty Registration

Register your Infratech heater online today and you'll not only be covered by the most extensive three-year warranty in the industry – you'll also be automatically enrolled in our Heater Maintenance Program. This means you can enjoy industry-leading customer support and receive free replacement end covers when needed, to keep your heating system looking as new as the day it was installed. Register at: infratech.com/warranty

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INFRATECH WARRANTY REGISTRATION

Customer Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

Model #: _____ Serial #: _____

Dealer's Name: _____ Date Purchased: _____

Dealer's Address: _____

This Warranty Registration Card must be returned within thirty days of purchase to properly activate your warranty. This information is for our internal use only.



344 W 157th Street Gardena, CA 90248

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